

GARDNER

Chevrolet Buick GMC LTD.
945 Water Avenue, Box 70, Hope, BC V0X 1L0

www.gardnergmc.com
service@gardnergmc.com



GST: R101947349
PST: 1002-8075
Phone: 604-869-9511
Toll-Free: 1-800-929-9511
Fax: 604-869-5981

SO # 601201

SERVICE ORDER CUSTOMER COPY



Status
Printed 11/15/2022 9:09:35 AM

User 51 Page 2

Customer No DA0353

Home Bus Today

Email

Fleet Type
Term See Details

Advisor	112	Promised	05/04/2022 4:30 PM	Tag
Shop	S1	Opened	05/04/2022 3:50 PM	Location
Priority	280375	Cashiered	06/28/2022 11:06 AM	PO #

License No	Odometer In	Odometer Out	InServ Date	Stock No
1	175003	175521		
Year	Make	Model	Model No	Colour
2015	CADILLAC	ESCALADE ESV	6K15906	BLACK
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1GYS4JKJ9FR242440				
Engine Size	6.2L V8 WITH ACTIVE FUEL	Fleet #		

Correction INSPECTED, VEHICLE FULL OF OIL, WILL NOT TURN OVER. BOOSTED, TURNS OVER WILL NOT FIRE. REMOVED SPARK PLUGS. CYLINDER #4. SPARK PLUG DAMAGED, CYLINDER FULL OF OIL, BLOCK IS DAMAGED. PISTON DAMAGED, ROD IN BLOCK. REMOVED AND REPLACED ENGINE, TRANSFERRED ALL REQUIRED PARTS, REFILLED A/C SYSTEM, TOPPED UP ALL FLUIDS, TEST DROVE VEHICLE. CLEARED ALL CODES, REINSPECTED, OK.

Labour	3,504.00
Parts	7,338.82
Fees	0.00
Supplies	50.00
Env Fee	1.50
SUB-TOTAL	10,894.32
PST	762.60
GST	544.72
TOTAL INVOICE	12,201.64

GST/HST #101947349 • 1002-8075

<input type="checkbox"/> CASH <input type="checkbox"/> CREDIT CARD <input type="checkbox"/> CHEQUE <input type="checkbox"/> DEDUCTIBLE	<p>TERMS</p> <p>- RELEASE PAY ON INVOICE, NO STATEMENT WILL BE ISSUED. - NO REFUNDS OR EXCHANGE ON PARTS AFTER 30 DAYS. - NO REFUNDS OR EXCHANGE ON ELECTRICAL ITEMS, GLASS OR SPECIAL ORDERS. - PARTS RETURNED FOR CREDIT THAT HAVE BEEN SUPPLIED AS ORDERED ARE SUBJECT TO A 20% HANDLING CHARGE. - NO REFUNDS WITHOUT THIS INVOICE.</p>	<p>INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. TERMS: NET 30 DAYS, INTEREST OF 2% PER MONTH (24% PER ANNUM) CHARGED ON ALL OVERDUE ACCOUNTS.</p> <p>X _____ CUSTOMER SIGNATURE DATE</p>
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User 51 Page 1

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Home Cell Email

Bus Today

Fleet Type Term See Details

Advisor	112	Promised	05/04/2022 4:30 PM	Tag	
Shop	S1	Opened	05/04/2022 3:50 PM	Location	
Priority	280375	Cashiered	06/28/2022 11:06 AM	PO #	

License No	Odometer In	Odometer Out	InServ Date	Stock No
1	175003	175521		
Year	Make	Model	Model No	Colour
2015	CADILLAC	ESCALADE ESV	6K15906	BLACK
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1GYS4JKJ9FR242440				
Engine Size	6.2L V8 WITH ACTIVE FUEL	Fleet #		

Request	Description	Job	CSR	Status
ST	SCAN TEST ENGINE LIGHT IS ON. CUSTOMER WAS PULLING A TRAILER UP THE COQ WHEN THE LOW OIL PRESSURE MESSAGE CAME UP, HE LOST POWER AND HEARD A GRINDING NOISE UNDER THE HOOD. HAD TO BOOST IT TO GET IT UNHOOKED FROM TRAILER AND AGAIN TO GET IT ON THE TOW TRUCK. WINDMILL AUTO HAS INSURANCE POLICY ON THE VEHICLE. PAPERS ON CONSOLE. CONTACT SAM 604-825-0130	1	112	Original

Labour	Description	Type	Hours	Amount
ST	SCAN TEST ENGINE LIGHT IS ON	C	29.20	3,504.00

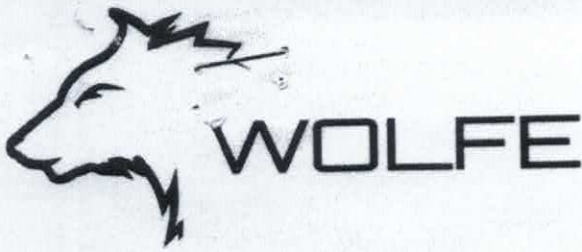
CUSTOMER WAS PULLING A TRAILER UP THE COQ WHEN THE LOW OIL PRESSURE MESSAGE CAME UP, HE LOST POWER AND HEARD A GRINDING NOISE UNDER THE HOOD. HAD TO BOOST IT TO GET IT UNHOOKED FROM TRAILER AND AGAIN TO GET IT ON THE TOW TRUCK.

WINDMILL AUTO HAS INSURANCE POLICY ON THE VEHICLE. PAPERS ON CONSOLE. CONTACT SAM 604-825-0130

Part	Description	Shp	SL	Bin	Type	Price	Amount
19368176	ENGINE	1		SPO	CRO	6,795.35	6,795.35
11569956	BOLT	8		06J01	CRO	7.96	63.68
15077362	SEAL	1		05G05	CRO	24.12	24.12
12657093	GASKET	2		27H00	CRO	9.52	19.04
11546600	BOLT	10		06C06	CRO	6.23	62.30
12622441	SPARK PLU	8		03D04	CRO	19.15	153.20
15035747	SEAL	1		13H06	CRO	23.81	23.81
15032594	NUT	1		05H06	CRO	7.02	7.02
12657430	GASKET	2		21E04	CRO	6.14	12.28
13579646	SEAL	1		06E02	CRO	32.44	32.44
13579649	SEAL	1		12F05	CRO	18.89	18.89
13579648	SEAL	2		12E07	CRO	31.95	63.90
23129010	GASKET	1		12F08	CRO	8.59	8.59
10953456	COOLANT	3		CHEM	CRO	15.69	47.07
19420142	FLUID	1		CHEM	CRO	7.13	7.13
Rate	125.00	Parts Total				7,338.82	
Technician	116 - GEORGE HOOGENDOORN	Labour Total				3,504.00	
Cause	VEHICLE DIED ON COQUIHALA HWY	Request Sub-total				10,842.82	

GST/HST #101947349 * 1002-8075

<input type="checkbox"/> CASH <input type="checkbox"/> CREDIT CARD <input type="checkbox"/> CHEQUE <input type="checkbox"/> DEDUCTIBLE	TERMS: - PLEASE PAY ON INVOICE. NO STATEMENT WILL BE ISSUED. - NO REFUNDS OR EXCHANGE ON PARTS AFTER 30 DAYS. - NO REFUNDS OR EXCHANGE ON ELECTRICAL ITEMS, GLASS OR SPECIAL ORDERS. - PARTS RETURNED FOR CREDIT THAT HAVE BEEN SUPPLIED AS ORDERED ARE SUBJECT TO A 20% HANDLING CHARGE. - NO REFUNDS WITHOUT THIS INVOICE.	INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. TERMS: NET 30 DAYS, INTEREST OF 2% PER MONTH (24% PER ANNUM) CHARGED ON ALL OVERDUE ACCOUNTS. X _____ CUSTOMER SIGNATURE DATE
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Wolfe Cadillac

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 Service: (780) 482-5772 | Main: (780) 482-5771
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 www.wolfecadillac.com

SO # 535494

Status
 Printed 08/31/2022 11:48:59 AM

SERVICE INVOICE CUSTOMER COPY



User e252 Page 1

Customer No 646860-2	Advisor Mark Kennedy	Promised 08/28/2022 5:30 PM	Tag 2965
	Shop	Opened 08/31/2022 11:48 AM	Location
	Priority 35	Cashiered	PO #
Home Cell Email	Bus Today	License No MEU933	Odometer In 177463
		Year Make 2015 CADILLAC	Odometer Out 178532
		Model ESCALADE ESV	InServ Date 10/03/2014
		Vehicle ID No 1GYS4JKJ9FR242440	Model No 6K15906
		Engine Size 6.2L V8 WITH ACTIVE FUEL	Colour
Fleet Type Term CASH		Selling Dealer	Delivery Date
		Extended Warranty	Fleet #

Request	Description	Job	CSR	Status
S15	CUE SCREEN SPIDE WEB CRACKED - 100% GOODWILL CUSTOMER ENTHUSIASM AS PER ANDREW DUNCAN	1	E252	Original
Labour	Description		Type	Amount
3420700	RADIO CONTROL ASSEMBLY REPLACEMENT		W	
ADMIN	WARRANTY ADMINISTRATION		W	
Part	Description	Shp	SL	Bin
NPN	EXC RADIO (84986468)	1		
SER#5336314				
NPN	ADMIN FEE (84986468)	1		
Technician	E6005 -			
Cause	goodwill			
Correction	removed dash components and removed old cue display . installed new cue display and reinstalled all components . tested function . working normal at this time. returned core			
			Parts Total	0.00
			Labour Total	0.00
			Request Sub-total	0.00

Request	Description	Job	CSR	Status
S12	A/C BLOWING WARM AIR - DIAGNOSED PREVIOUSLY AT A/C REAR LINES -REPLACE LEAKING REAR A/C LINES AND RECHARGE SYSTEM	2	E252	Original
Labour	Description		Type	Amount
S12	A/C BLOWING WARM AIR - DIAGNOSED PREVIOUSLY AT A/C REAR LINES		CCT	636.40
Part	Description	Shp	SL	Bin
84524267	HOSE	1		
NON RETURNABLE				
134A	FREON	2		BCKCNT
134AA	REFRIG	1		BCKCNT
NPN	FITTING (J41525-375)	1		
NPN	FITTING (J41525-625)	1		
PAG1	PAG OIL 1OZ	1		100234
Rate	172.00			
Technician	E273 -			
Cause	AC LINES TO THE REAR			
Correction	REPLACED THE REAR AC LINES AND VACUUMED AND RECHARGED THE AC SYSTEM. (3.7 LAB)			
			Parts Total	800.17
			Labour Total	636.40
			Request Sub-total	1,436.57

WOLFE CADILLAC HAS THE ABILITY TO CONTACT YOU VIA MOBILE TEXTING IN REGARDS TO VEHICLE SERVICING OR INFORMATION REQUESTS. PLEASE BE ADVISED THAT STANDARD CHARGES MAY APPLY.

TERMS

ALL CHARGES DUE UPON RECEIPT OF STATEMENT. NO REFUNDS OR EXCHANGE ON STOCKED PARTS AFTER 30 DAYS OR SPECIAL ORDERS. NO REFUNDS OR EXCHANGE ON ELECTRICAL ITEMS OR SPECIAL ORDERS. 20% HANDLING CHARGE ON ALL ACCEPTABLE RETURNS. NO REFUNDS WITHOUT THIS INVOICE.

ALL GENUINE PARTS & ACCESSORIES ARE WARRANTED FOR 12 MONTHS UNLIMITED KM'S (EXEMPTING MAINTENANCE AND WEAR AND TEAR ITEMS). INQUIRE FOR FURTHER DETAILS.

INDEBTNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$_____ BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE 2% PER MONTH MAY BE CHARGED ON OVERDUE ACCOUNTS.

CUSTOMER SIGNATURE: _____

DATE: _____

G.S.T # 101577427



Wolfe Cadillac

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SERVICE INVOICE CUSTOMER COPY



User e252 Page 2

Customer No 646860-2

Home Cell Email

Bus Today

Fleet Type Term CASH

Advisor	Mark Kennedy	Promised	08/28/2022 5:30 PM	Tag	2965
Shop		Opened	08/31/2022 11:48 AM	Location	
Priority	35	Cashiered		PO #	

License No	MEU933	Odometer In	177463	Odometer Out	178532	InServ Date	10/03/2014	Stock No	
Year	2015	Make	CADILLAC	Model	ESCALADE ESV	Model No	6K15906	Colour	
Vehicle ID No	1GYS4JKJ9FR242440	Selling Dealer		Extended Warranty		Delivery Date			
Engine Size	6.2L V8 WITH ACTIVE FUEL	Fleet #							

***** WOLFE CADILLAC WANTS TO HEAR FROM YOU! PLEASE GIVE US A GOOGLE, FACEBOOK, OR YELP REVIEW AND SHARE YOUR EXPERIENCE YOU'VE HAD AT OUR DEALERSHIP. *****

Labour	636.40
Parts	800.17
Fees	0.00
Supplies	0.00
Discount	(63.64)
SUB-TOTAL	1,372.93
GST	68.65
TOTAL INVOICE	1,441.58

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CUSTOMER SIGNATURE: _____ DATE: _____ G.S.T # 101577427



Wolfe GMC Buick Edmonton
 18325 Stony Plain Rd | Edmonton, AB T5S 1C6
 Phone: 780-486-3334 | Fax: 780-486-7385
 Main: 780-486-3333
 service-western@wolfeautomotive.com
 www.wolfeautomotive.com

SO # 454374

**SERVICE ORDER
 CUSTOMER COPY**



Printed 05/30/2022 9:33:59 AM

User w1597 Page 1

Customer No 646860-2

Home _____ Bus _____
 Cell _____ Today _____
 Email _____

Term CASH

Advisor Sheri-Ann Dukart	Promised 05/30/2022 6:00 PM	Tag T4272
Shop F1	Opened 05/30/2022 7:40 AM	Location
Priority 50	Cashiered	PO #

License No MEU933	Odometer In 177038	Odometer Out 177038	InServ Date 10/03/2014	Stock No
Year Make 2015 CADILLAC	Model ESCALADE ESV	Model No 6K15906	Colour	
Vehicle ID No 1GYS4JKJ9FR242440	Selling Dealer	Extended Warranty	Delivery Date	
Engine Size 6.2L V8 WITH ACTIVE FUEL	Fleet #			

Request	Description	Job	CSR	Status
TRIM.	Calibrate windsheild	1	1910	Original
Labour	Description	Type	Hours	Amount
TRIM.	Calibrate windsheild	I	1.00	
Technician	W1419 -			
Cause	FOUND SERVICE DRIVER'S ASSIST MESSAGE ON DIC. CHECKED FOR CODES, FOUND CODES B390D 66 AND B101E 4B CURRENT IN FRONTVIEW CAMERA MODULE. FOUND CODE B101D 39 CURRENT IN RIGHT REAR SHORT RANGE RADAR MODULE AS WELL.			
Correction	PUT FRONT VIEW CAMERA INTO LEARN MODE AND ROAD TESTED, FOUND CAMERA NOT CALIBRATING AS FAST AS NORMAL. ROAD TESTED FURTHER AND FOUND LEARN FAILED. CAMERA CODES STILL SET. INSPECTED MOUNTING OF CAMERA AND BRACKET, APPEAR OKAY. B390D 66 IS FOR INCORRECT MOUNTING. SUSPECT BRACKET NOT PROPERLY CENTERED ON WINDSHIELD. ADVISED SERVICE WRITER.			
		Parts Total		0.00
		Labour Total		0.00
		Request Total		0.00

Wolfe GMC Buick Edmonton has the ability to contact you via Mobile Texting in regards to vehicle servicing or information requests. Please be advised that standard charges may apply.

TERMS

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CUSTOMER SIGNATURE: _____

DATE: _____

G.S.T # 867623738



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SO # 454374

**SERVICE ORDER
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User w1597 Page 2

Customer No	646860-2
Home Cell Email	Bus Today
Term CASH	

Advisor	Sheri-Ann Dukart	Promised	05/30/2022 6:00 PM	Tag	T4272
Shop	F1	Opened	05/30/2022 7:40 AM	Location	
Priority	50	Cashiered		PO #	

License No	Odometer In	Odometer Out	InServ Date	Stock No
MEU933	177038	177038	10/03/2014	
Year	Make	Model	Model No	Colour
2015	CADILLAC	ESCALADE ESV	6K15906	
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1GYS4JKJ9FR242440				
Engine Size	6.2L V8 WITH ACTIVE FUEL		Fleet #	

Labour	0.00
Parts	0.00
Supplies	0.00
SUB-TOTAL	0.00
GST	0.00
TOTAL INVOICE	0.00

Recommended/Deferred Services

Code	Description	Amount
GEN.	REPLACE LEAKING TRANSMISSION COOLER LINES	
GEN.	REPLACE LOWER BALL JOINTS	
TFRDS	TRANSFER CASE, FRONT & REAR DIFFERENTIAL SERVICE (SYNTHETIC)	
RDRT	REAR DISC BRAKE RELINE & MACHINE/REPLACE ROTORS (SEMI-FLOATING)	
BFLUSHC	BRAKE FLUID FLUSH (CAR/TRUCK)	
GEN.	REPLACE LONG RANGE RADAR MODULE BRACKET W/MODULE RELEARN	
AL4	FOUR WHEEL ALIGNMENT	
FBR	FRONT BRAKE RELINE & MACHINE/REPLACE FRONT ROTORS	
GEN.	REPLACE FRONT SWAY BAR END LINKS	

** Deferred Services prices are subject to change

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SO # 533597

SERVICE INVOICE



Status
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CUSTOMER COPY - ** IN PROGRESS **

User e344 Page 1

Customer No 646860-2

Home Cell Email

Bus Today

Fleet Type Term CASH

Advisor	Mark Kennedy	Promised	06/02/2022 5:30 PM	Tag	2492
Shop	S1	Opened	06/14/2022 12:12 PM	Location	
Priority	45	Cashiered		PO #	

License No	MEU933	Odometer In	177146	Odometer Out	177146	InServ Date	10/03/2014	Stock No	
Year	2015	Make	CADILLAC	Model	ESCALADE ESV	Model No	6K15906	Colour	
Vehicle ID No	1GYS4JKJ9FR242440	Selling Dealer		Extended Warranty		Delivery Date			
Engine Size	6.2L V8 WITH ACTIVE FUEL	Fleet #							

Request	Description	Job	CSR	Status
S15	RECALIBRATE WINDSHIELD - OEM GLASS REPLACED AT WINDSHIELD SURGEONS YESTERDAY- ADVISE LYNDA IFCAMERA WILL NOT CALIBRATE - SEE PI1346.	1	E252	Original
Labour	RECALIBRATE WINDSHIELD		Type CCT	Amount 172.00
Rate	172.00		Parts Total	0.00
Technician	E6005 -		Labour Total	172.00
Cause	customer request		Request Total	172.00
Correction	performed front camera relearn. cleared all codes. working normal at this time. (service driver assist light current) will need to diag. front camera working normal.			

Request	Description	Job	CSR	Status
S15	INSPECT/REPORT FOR SERVICE DRIVER ASSIST WARNING CAME BACK ON AFTER RECALIBRATING FRONT VIEW CAMERA-REPORT FINDINGS	2	E252	Approved
Labour	INSPECT/REPORT FOR SERVICE DRIVER ASSIST WARNING CAME BACK ON AFTER RECALIBRATING FRONT VIEW CAMERA-REPORT FINDINGS		Type CCT	Amount 86.00
S15	REPLACE RIGHT REAR SHORT RANGE MODULE		CCT	309.60
Part	84112235 SENSOR	Shp 1	SL 230104	Bin CSOT
Rate	172.00		Retail 594.84	Price 594.84
Technician	E6005 -		Parts Total	594.84
Cause	verified customer concern. checked for codes. found code b101d in right rear short range module. removed part of rear bumper assy to inspect module. found module corroded and will need to be replaced.		Labour Total	395.60
Correction	removed rear bumper and removed right rear short range sensor. installed new sensor and reinstalled rear bumper damaged due to impact on left side) performed reprogramming and setup on sensor. cleared all codes and test drove. working normal at this time.		Request Total	990.44

Request	Description	Job	CSR	Status
AC1	A/C TUNE & RECHARGE 134A - \$159.95 + FREON AND PAG OIL. -A/C SYSTEM WAS NOT RECHARGED BY ELSEWHERE DEALER WHO REPLACED ENGINE ASSEMBLY	3	E252	Approved
Labour	INSPECT AND REPORT		Type CCT	Amount 51.60
Rate	172.00		Parts Total	0.00

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CUSTOMER SIGNATURE: _____ DATE: _____ G.S.T # 101577427



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SO # 533597

SERVICE INVOICE



Status
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User e344 Page 2

Customer No	646860-2
Home	Bus
Cell	Today
Email	
Fleet Type	
Term	CASH

Advisor	Mark Kennedy	Promised	06/02/2022 5:30 PM	Tag	2492
Shop	S1	Opened	06/14/2022 12:12 PM	Location	
Priority	45	Cashiered		PO #	

License No	Odometer In	Odometer Out	InServ Date	Stock No
MEU933	177146	177146	10/03/2014	
Year	Make	Model	Model No	Colour
2015	CADILLAC	ESCALADE ESV	6K15906	
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1GYS4JKJ9FR242440				
Engine Size	6.2L V8 WITH ACTIVE FUEL		Fleet #	

Technician	E273 -	Labour Total	51.60
Correction	FOUND REAR A/C LINES ARE LEAKING-PROVIDED ESTIMATE TO CUSTOMER TO REPLACE LEAKING REAR A/C LINES AND RECHARGE A/C SYSTEM AFTER-CUSTOMER DECLINED REPAIR	Request Total	51.60

***** WOLFE CADILLAC WANTS TO HEAR FROM YOU! PLEASE GIVE US A GOOGLE, FACEBOOK, OR YELP REVIEW AND SHARE YOUR EXPERIENCE YOU'VE HAD AT OUR DEALERSHIP. *****

Labour	619.20
Parts	594.84
Fees	0.00
Supplies	62.73
Discount	174.37
SUB-TOTAL	1,102.40
GST	55.12
TOTAL INVOICE	1,157.52

WOLFE CADILLAC HAS THE ABILITY TO CONTACT YOU VIA MOBILE TEXTING IN REGARDS TO VEHICLE SERVICING OR INFORMATION REQUESTS. PLEASE BE ADVISED THAT STANDARD CHARGES MAY APPLY.

TERMS

ALL CHARGES DUE UPON RECEIPT OF STATEMENT. NO REFUNDS OR EXCHANGE ON STOCKED PARTS AFTER 90 DAYS OR SPECIAL ORDERS. NO REFUNDS OR EXCHANGE ON ELECTRICAL ITEMS OR SPECIAL ORDERS. 20% HANDLING CHARGE ON ALL ACCEPTABLE RETURNS. NO REFUNDS WITHOUT THIS INVOICE.

ALL GENUINE PARTS & ACCESSORIES ARE WARRANTED FOR 12 MONTHS UNLIMITED KM'S (EXEMPTING MAINTENANCE AND WEAR AND TEAR ITEMS). INQUIRE FOR FURTHER DETAILS. INDEBTNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE 2% PER MONTH MAY BE CHARGED ON OVERDUE ACCOUNTS.

CUSTOMER SIGNATURE: _____

DATE: _____

G.S.T # 101577427



WOLFE



Cadillac

KNOW YOUR VEHICLE™

FITNESS INSPECTION & TREATMENT PLAN

OUR VALUED CUSTOMER



Mark Kennedy
Service Consultant

YOUR VEHICLE

Year 2015	Make Cadillac	Model Escalade ESV	Engine Type 6.2L V8 J OHV (DI)
Odometer 177,146	VIN # 1GYS4JKJ9FR242440	License # MEU933	Date 2022-06-14



Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:

- ✓ 1. RECALIBRATE WINDSHIELD - OEM GLASS REPLACED AT WINDSHIELD SURGEONS YESTERDAY- ADVISE LYNDA IFCAMERA WILL NOT CALIBRATE - SEE PI1346.
- ✓ 2. INSPECT/REPORT FOR SERVICE DRIVER ASSIST WARNING CAME BACK ON AFTER RECALIBRATING FRONT VIEW CAMERA-REPORT FINDINGS
- ✓ 3. A/C TUNE & RECHARGE 134A - \$159.95 + FREON AND PAG OIL. -A/C SYSTEM WAS NOT RECHARGED BY ELSEWHERE DEALER WHO REPLACED ENGINE ASSEMBLY (TEST A/C SYSTEM FOR LEAKAGE)
- ✓ TEST A/C SYSTEM FOR LEAKAGE



Package Results

Additional Observations	Recommendation
replace right rear short range module	<ul style="list-style-type: none"> • replace right rear short range module • diag
AC LINES TO THE REAR OF THE VEHICLE ARE LEAKING.	REPLACE THE REAR AC LINES
ESTIMATE TO REPLACE DELAMINATED CUE DISPLAY	ESTIMATE TO REPLACE DELAMINATED CUE DISPLAY

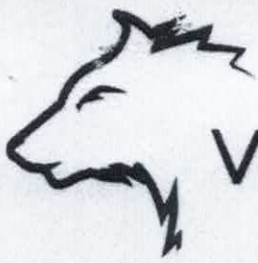


Recommended Services

Our technicians recommend the following services for your vehicle.

Original Customer Requests	Status	Cost	Deferred	Approved
1. RECALIBRATE WINDSHIELD - OEM GLASS REPLACED AT WINDSHIELD SURGEONS YESTERDAY- ADVISE LYNDA IFCAMERA WILL NOT CALIBRATE - SEE PI1346.		\$172.00		X
2. INSPECT/REPORT FOR SERVICE DRIVER ASSIST WARNING CAME BACK ON AFTER RECALIBRATING FRONT VIEW CAMERA-REPORT FINDINGS				X
3. A/C TUNE & RECHARGE 134A - \$159.95 + FREON AND PAG OIL. -A/C SYSTEM WAS NOT RECHARGED BY ELSEWHERE DEALER WHO REPLACED ENGINE ASSEMBLY		\$243.42	X	
TEST A/C SYSTEM FOR LEAKAGE (TEST A/C SYSTEM FOR LEAKAGE)		\$51.60		X

Additional Recommendations	Status	Cost	Deferred	Approved
REPLACE THE REAR AC LINES (AC LINES TO THE REAR OF THE VEHICLE ARE LEAKING.)		\$1,470.13	X	
replace right rear short range module (replace right rear short range module)		\$904.44		X
diag (replace right rear short range module)		\$86.00		X
ESTIMATE TO REPLACE DELAMINATED CUE DISPLAY / (ESTIMATE TO REPLACE DELAMINATED CUE DISPLAY)	Fail	\$1,042.00	X	
Totals, Taxes and Fees		Cost	Deferred	Approved
Estimate Subtotal		\$3,969.59	\$2,755.55	\$1,214.04
Shop Fees		\$100.00		\$80.50
Tax		\$203.48		\$64.73
Estimate Total		\$4,273.07		\$1,359.26



WOLFE



Cadillac

Wolfe Cadillac

17820 Stony Plain Road, NW | Edmonton, AB T5S 1A4
 Service: (780) 482-5772 | Main: (780) 482-5771
 Toll Free: 1-877-482-5771 | Fax: (780) 482-7840
 service@wolfecadillac.com
 www.wolfecadillac.com

SO # 534465

Status
 Printed 07/07/2022 1:07:13 PM

SERVICE INVOICE CUSTOMER COPY



User e6124 Page 1

Customer No 646860-2

Home Cell Email

Bus today

Fleet Type Term CASH

Advisor	Dee Hamilton	Promised	07/07/2022 5:30 PM	Tag	4183
Shop	S1	Opened	07/07/2022 1:07 PM	Location	
Priority	20	Cashiered		PO #	

License No	MEU933	Odometer In	177435	Odometer Out	177435	InServ Date	10/03/2014	Stock No	
Year	2015	Make	CADILLAC	Model	ESCALADE ESV	Model No	6K15906	Colour	
Vehicle ID No	1GYS4JKJ9FR242440	Selling Dealer		Extended Warranty		Delivery Date			
Engine Size	6.2L V8 WITH ACTIVE FUEL	Fleet #							

Request	Description	Job	CSR	Status
S12	CUSTOMER REQUESTS BATTERY BE REPLACED -- VEHICLE BATTERY DIED- WHEN CUSTOMER BOOSTED THE VEHICLE, ANTI-THEFT SYSTEM WAS TRIGGERED - HE WAS ABLE TO GET IT BOOSTED AND IT STARTED -	1	6124-2	Original

Labour	Description	Type	Amount					
GBAT	REPLACE BATTERY	CQS	39.95					
Part	Description	Shp	SL	Bin	Type	Retail	Price	Amount
88865934	BATW/EXCH	1		270401	CSOT	363.73	255.55	255.55
Rate	150.00							
Technician	E273 -							
Cause	BATTERY							
Correction	REPLACED THE BATTERY (GBAT)							
							Request Total	295.50

***** WOLFE CADILLAC WANTS TO HEAR FROM YOU! PLEASE GIVE US A GOOGLE, FACEBOOK, OR YELP REVIEW AND SHARE YOUR EXPERIENCE YOU'VE HAD AT OUR DEALERSHIP. *****

Labour	39.95
Parts	255.55
Fees	0.00
Supplies	5.19
SUB-TOTAL	300.69
GST	15.03
TOTAL INVOICE	315.72

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TERMS

ALL CHARGES DUE UPON RECEIPT OF STATEMENT. NO REFUNDS OR EXCHANGE ON STOCKED PARTS AFTER 30 DAYS OR SPECIAL ORDERS. NO REFUNDS OR EXCHANGE ON ELECTRICAL ITEMS OR SPECIAL ORDERS. 20% HANDLING CHARGE ON ALL ACCEPTABLE RETURNS. NO REFUNDS WITHOUT THIS INVOICE.

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CUSTOMER SIGNATURE: _____ DATE: _____

June 21, 2019
2:42:22 PM

Ordered on
June 21, 2019

Workorder # 23318

MAKE & MODEL	FLEET NO.	PHONE	REP	CSH	PO #	TERMS			
No Vehicle		780-920-1110	Dave Tavare	DT		Cash			
LICENSE NO.	KM IN/OUT	VIN	TORQUE	ENGINE SIZE	TRANSMISSION	COLOUR	PRD DATE		
CATALOG	DESCRIPTION		QTY	PARTS	LABOR	DISC	FET	TOTAL	Code

D01229639HGB	2015 Cadillac Escalade		4	325.00				\$1,300.00	DT
	22x9 D01 Replica Cadillac Escalade Platinum Edition								
	6x139.7 +31mm Gloss Black								
WF10287	285/45R22 Windforce Roadforce UHP 114V		4	155.00				\$620.00	DT
ATR	ALBERTA TIRE AND RECYCLING FEE		4	4.00				\$16.00	DT
TPMS-MX	TPMS Autel Maxi All in One Sensors 315/433MHZ		4	45.00				\$180.00	DT
MB2122	Mount and Balance 21"-22" Cash and Carry								
MBL2122	Mount And Laser Balancing 21"-22"		4		18.50			\$74.00	WH-DT
RETORQUE WHEELS	Your Wheels Have Been Torqued, Please Retorque Your Wheels After 150km								

We appreciate your business

GST# 820257822 RT0001

PAID BY
Deposit \$2,299.50

Parts	\$2,100.00	Taxable	\$2,190.00
Labour	\$74.00	Non-Taxable	\$0.00
Freight	\$0.00	%5 GST	\$109.50
Other	\$16.00		
FET	\$0.00		
Supplies	\$0.00		
		TOTAL	\$2,299.50

Innovative Autoworx does not take any responsibility for the customer or customers vehicle due to any modifications or plus sizing of wheels. There is no warranty on wire wheels, and tires below 50 series. Original copy of the invoice is required for returns, exchanges, credit and warranty work. All warranties are covered by the manufacturer. Innovative Autoworx will not be held liable for the loss or damage to your vehicle or articles left in the vehicle due to fire, theft, accident or any other cause beyond our control. No refunds on installed/ mounted wheels and or tires, special orders, or sale items. All returns or cancellations are subject to a 30% restocking fee. No shipping and handling costs and labour are covered under warranty. Any deposits left on special order items are subject to forfeit if cancelled. No cash refunds, all refunds with be provided by company cheque within 3-5 business days. Please retorque all wheels after 150km and retorque all suspension parts after 500km.

Print Name _____ Signature _____ Date _____